



volanté

Build 7.1.411 – 1764_0000

Software Release Notes

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Contact Us

Volanté offers 24/7 help desk support and leverages a variety of tools and processes to address problems, change requests, and various other client requirements. If more information is needed, please contact us.

Support



Phone

1.877.490.6333

416.988.6333



Email

support@volantesystems.com



Mail

49 Coldwater Road

North York, ON

M3B 1Y8

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Build 1764_0000

Summary

Volante Build 1764_0000 introduces updates for AMS Refund and Reporting features, Kitchen Chit colors, as well as improvements to Meal Plans and Customer Type functionality.

Bug fixes are also available for Limited Use Coupons, Customer Database Accounts, Customer Database Transactions, associated CDB Reports, and Imports accomplished via scripts.

New Features

Automatic AMS Refunds when Opting Out

Customers choosing to opt out of AMS usage will now automatically trigger a refund, so that all funds on the account are returned to the customer's credit card.

- This behavior is comparable to when an associate is terminated, and funds are automatically refunded to that individual's account.
- Refunds were previously available, but could only be done if opted-out customers requested refunds as part of a manual process at the site's end.
- This behavior will occur as long as the AMS is the primary account; opting out will not impact payroll if the customer made use of two accounts.

AMS Reports – Expired/Closed Account Receivable with Positive Balance, and AMS or Gift Card Clarification

AMS Reports have been updated in the following ways:

- **Report Titles** now indicate whether it was used for AMS or Gift Card for clarity
- The "**Expired/Closed Account Receivable with Positive Balance**" Report is now available
- Reports that have a customer / account ID will now include the customer name for clarity.
- Reports can be run solely for **Payroll Deduct** or **Funding Declining Balance**.
- Removed the "**Grand Total line**" due to redundancy.

Kitchen Chits – Options in Black, Option on Option in Red

- Updated kitchen chits for options on menu items to be printed in black on receipts.
- Previously, options would be printed in red by default.
- Changing the color is accomplished via a Menu Item InterfaceLink called **KITCHEN_BLACK**.

Improvements

SHOW_ACCOUNT_BALANCE InterfaceLink – Allows for more lines on Customer Displays

Updated the SHOW_ACCOUNT_BALANCE InterfaceLink so that Back Display POS Images on Customer Displays. The height of the box has been increased, and will display up to three lines maximum, which provides room for general Account Balance details.

- Previously, if the Customer Panel exceeded two lines, a scroll bar would appear, and not all information would be displayed properly. Three lines is deemed sufficient for most account balance details.

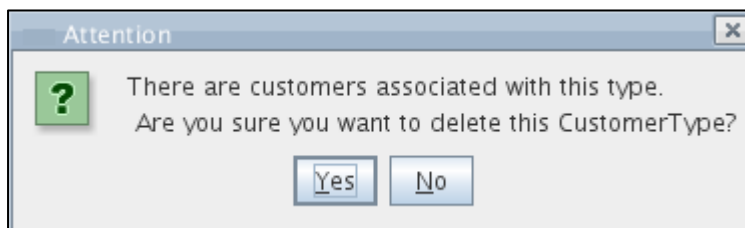
Instamed – Manual Entry of Credit Card Info

Volante POSes with Instamed integrations now support manual entry of credit card numbers, expiry dates and CCV values into the PIN Pad.

Prompts when Deleting Customer Types Currently in Use

Users can no longer instantly delete Customer Types that are currently in use.

- A prompt will appear, asking if the user still wishes to delete the Customer Type despite associated customers.



Bug Fixes

All Meal Plans Available for Selection for Account Holders

The "Adjust Meal Plan" allowance field will now specify all meal plans available for use under the account holder, instead of only what is currently configured in CustomerTypeId1.

When a customer is given multiple customer types, if attempting to use "Adjust Meal Plan Allowance", users will be able to view all Meal Plans available for use under the account holder (customer).

Bounceback Survey Headers no longer printing twice on Bounce Back Coupon Receipts (Sunset Grill, Trilogy)

Fixed issue where headers would print twice on Bounce Back Coupon receipts, regardless of settings in the Bounce Back Config, under Print Type.

- Affected options included:
- Users printing the bounce back as the receipt footer
- Users printing on separate printouts.

Menu Setup failing to open on Cloud BackOffices

Fixed issues where Menu Setup was not opening on Cloud BackOffice for some sites.

- This previously applied to **cgmor-southgeorgiamc**

Payroll Deduct - Resolved Transactions Inconsistently being Exported and Reset

Fixed an issue where Close Day departments were affecting payroll behavior, leading to only some transactions being exported and reset, while other terminals would be missed.

- Default departments will function as intended when Close Day occurs.

Options on Options – Black and Red Print

Fixed issues involving kitchen chit color prints. Colors will now correspond as follows:

- Black print for Options
- Red print for Options on Options

Associate Cashier Customer InterfaceLink Screen Fix

Fixed issues with the ASSOCIATE CASHIER CUSTOMER (ASSOCIATECASHIERCUSTOMER) Terminal InterfaceLink being used.

- Previously, when this InterfaceLink was enabled, and Options were selected, ordering options would lead into opening a grey Options screen with no actions available to the user.

Limited Use Coupons with Mayo PAUs

PAU format has now been adjusted to accommodate use with Limited Use Coupons.

PAUs will now be XXXXXYYYYYYYY|UUUUUUUU|CCC|PPPPAAAAAAAAA format, instead of XXXXX|UUUUUUUU|CCC|PPPPAAAAAAAAA.

- YYYYYYYY is the unique identifier (8 digit) that Volante can generate once the price modifier is setup for single use.
- All unique identifiers in use will be downloadable into a CSV file.

Reset Account Script Fixes for Parent-Child Accounts

Fixed issues with customer accounts configured with parent-child relationships, where "reset account" commands that were expected to reset account balances to the specified value, but would instead add the specified value in the script to the balance.

- Furthermore, if the command is run again without a transaction occurring after, it would deduct the balance equal to the specified value.
For example, this script is supposed to reset the balance to 500, but instead would cause the balance to go up by 500.

```
./vstart.sh resetAccountBalance DecliningBalance 1 500 1
```

On Account Payments on POS – Same Customer Type Charges

Fixed issues with On Account payment actions on POS and price levels, where accounts would be charged amounts without price level adjustments being applied.

- Previously, this would happen if price levels were associated to customer types and set to On Account Only, when On Account charges were processed through the POS using the same customer type,

CDB Imports – Updating customerTypeid2 Column via Import File

Fixed issues where CustomerTypeid2 fields were not updating properly when import files with modified columns are imported.

Exporting Menus – Longos' Specific Menu Export Scripts

Fixed issues that prevented Longo's-specific Menu export scripts from running.

Reports – Date Picker Incorrectly Reporting Multiple Days' Transactions

Fixed issue with Reports generating reports with two days' worth of transactions (from 00:00 AM to 00:00 AM) instead of only one day's transactions (00:00 - 11:59 PM for one day) due to sites with specific Close Day times.

Kitchen Printers – Standalone Option Item Names

Fixed issues on POS where Option Item Names would not print on Kitchen Printers, and only print the Menu Item that the Option Item is linked to.

Kiosk – Weight Scale UI – Wording

Corrected weight scale spelling used throughout Kiosk UI. All instances of "weigh/t scale" have been corrected to state "Weight Scale" wherever appropriate.

Action on Action Invocation Errors

Fixed issues with the Action-on-Action InterfaceLink unnecessarily prompting errors upon total.

Action-on-Action is also known as "**Action invoked on Button Press**". With this, users may assign additional actions to existing Action Keys, allowing multiple additional actions to be invoked.

- For example, when a cashier presses Total/Print bill, it will automatically add a note to the kitchen chit. This note does not need to be saved with the transaction.
- The format for the Action-on-Action InterfaceLink is as follows:
- ACTIONBUTTON:6:B:ACTION_CASHIER_TOTALS:ACTION_MEAL_PLAN

Order Taker Table Refresh Error

Fixed issues where using the Order Taker would cause errors.

Account Invoice and Transaction Details Reports – Displaying Multiple Payments per Transaction

Fixed issues where Account Invoice and Transaction Details Reports did not correctly display multiple payments by one account on one transaction.

- This also affected voids, and other account activity past the initial payment.

Tables / Tablet POSes – Sunset Grill Table Service Updates

Fixed issues where open tables would not close properly on tablet devices.

- Previously, tables would appear to be open, but could not be closed at the POS as the table was already considered "closed".

Option Screen Refresh – Previous Selection

Fixed issues where ordering Menu Items with more than one Option Groupings multiple times would show previous selections from the previous order.

Option Screen Refresh – Load Times

Improved load times between option grouping screens.

Import Restrictions not appearing in GUI

Fixed issues where Menu Import Restrictions would fail to restrict items when unchecked, and would show all items as eligible for import.

Integrated Taxes – Refunded and Reordered Items Calculated without Adding Taxes

Fixed issues where items with Integrated taxes being reordered would only display prices without tax.

Previously, voiding or removing this item would leave a negative outstanding balance, which could not be readily cleared out.

Kiosk – Customer Price Level Price not using Associated Price Level Prices on weight Scale Items

Fixed issues with Customers associated to Kiosks with Price Levels failing to use the price level prices associated to that customer. Correct prices will now appear in all areas, including the weigh scale UI and the receipt.

Reports / Eigen – JCB Credit Cards on Eigen Integration – No longer appearing as "Other Credit Cards"

Fixed issues where sites using Eigen and attempting to process JCB Credit Cards would be saved in reports as "Other Credit Cards (CC)" instead of their actual name.

Incorrect Tax Calculations on Cashier Transactions

Fixed issues with incorrect tax calculations on Cashier transactions and correct tax values on credit card values on the PIN Pad. This lead to the POS considering this as an overpayment, even if the credit card payment was valid.

Menu Reports – Searching and Selection of Menu Item Filter

Fixed issues in Menu Item Reports, where Menu Item Filter search bar selection would choose all items above the item in the tree filter, instead of the specific Filter in the tree.

Previously, the system was not restricting the filter to specifically the selected Menu Item Filter, and would select all items above.

Customer Database – Missing Security for Extras Selection on POS

Fixed issues where clicking on the **Customer** button and selecting **Extras** was available to any users. This option should only be selectable by Managers.

Security permissions are required on all attempts to enter the tab.

Customer Database Reports – Transaction Reporting failing to Account for Parent/Child Accounts

Fixed issues where reports were not using transactions with the Account Receivable ID belonging to the one Customer ID, and were using the Customer ID itself.