volanté

Build 7.1.410 – 1759_0000

Software Release Notes

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Overview

Summary of Build 1759_0000

Volanté build 1759_0000 introduces new features, including the ability to Share and Download Schedules from HeadOffice, scheduled Item 86'ing on Open Items, and support for bilingual options on Next Gen Kiosks.

Integration with Tempus EMV is now available, along with improvements made to SAF to accommodate this integration.

Additional improvements include general bug fixes, improved kiosk UI visuals, and adjustments to Daily Meal Plan Reports.

Highlights for this release

1. Share and download schedules from HeadOffice
2. "86" Open Items on scheduled dates
3. Tempus Integration – Store and Forward / Offline Mode
4. Upgraded Java build for improved stability
5. French language support on Next Gen Kiosks

New Features

Share and Download Schedules between stores

Stores can now download schedules down from HeadOffice. Icons for schedules now indicate Local, Template and Downloaded schedules, following the same icons as before. Note that:

- When users download a schedule item, it will download the associated schedules, as well as any item links.
- Stores can edit downloaded schedules, but cannot edit template schedules.
- Downloaded schedules will not follow templates.

Open Items – Disable Items on Scheduled Dates

The ability to turn off (i.e. "Item 86") Open Items on a scheduled date is now available as an InterfaceLink, formatted as follows:

```
86_OPEN_ITEMS:YYYY-MM-DD
```

After the scheduled date specified in the InterfaceLink, all Open Items on that terminal will be disabled in the same way they are for Item 86'd items.

After go-live, sites will need to allow Open Items to be usable immediately for a period of time, before they can be 86'd by Schedule.

Tempus PIN Pad Integration for EMV – Offline (SAF) mode

Store and Forward (SAF) transactions can be performed by sites with Tempus payment integration.

In addition, adjustments have been made to existing SAF transactions processes:

- Transactions are sent to the gateway every 15 min for Tempus sites.
- It is also possible to attempt to perform SAF charges manually, every 10 minutes.

Improvements

Upgraded Java to Build 8u202

Upgraded the version of Java used by Volanté to Build 8u202, for improvements to stability.

For more details on this Java SDK, please see:
https://www.oracle.com/technetwork/java/javase/8u202-relnotes-5209339.html

Kiosks – Back Buttons for Option/Size/Weigh Scale Screen

Kiosks Option/Size/Weigh Scale order screens now feature a new Back navigation button in the upper left corner.

Resolved issues with Exceptions for PIN Pad Initialization

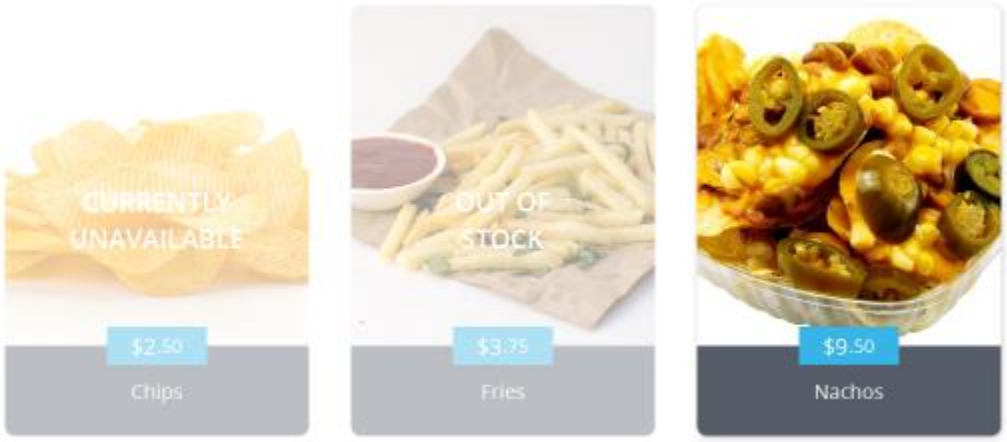
Tempus integrations now allow for use of PIN Pad resets on the POS terminals.

- Fixed issues where exceptions were thrown when PIN Pad initialization failed.
- Following re-initialization occurring, transactions will also be successful, post-reset.

"Currently Unavailable" and "Out of Stock" Text Status

Kiosks now differentiate between items that were 86'd manually, versus items with inventory stock that have run down to 0 (i.e. are considered Out of Stock).

These are indicated by faded images, stating "Currently Unavailable" and "Out of Stock" for 86 and 0 Inventory respectively.



SAF on Kiosks – Transactions Exceeding Transaction Limits

Added a new error message for SAF transactions that fail if the user is over a certain dollar value limit.

- The error message is "**Unable to contact card processor**!" – the system will only indicate that the terminal is offline, without stating the actual transaction limit.
- Hiding the actual limit is is to avoid instances where the customer knows the limit, and when the terminal is offline, this can be easily abused.

Bug Fixes

Kiosk – Other Fixes

Kiosk $99 Threshold Scan

Fixed issue where a scan of an item is affected by a Price Level results in the original price being used instead of the Price Level-based price.

Kiosk – Multiple Discounts triggered by Customer on Kiosk does not apply to second item

Fixed issue where multiple discounts applied to a transaction containing only two items do not apply to the second item.

Kiosk – Pay at Counter – Many Table Service prompts when completing transaction in Tabs on POS

Fixed issue where too many prompts are being presented on the POS for Pay at Counter Kiosk transactions.

POS Mode – Other Fixes

Menu Items – Price

Fixed issue where menu item prices appear with one decimal place instead of two on the POS.

White screen presented while using pop-ups

Fixed issue where the screen turns white upon entry of weigh scale items and/or associated option items.

Voiding meal plan does not work, it refunds 2 meal plans back to that account

Fixed issue where voids of transactions on a meal plan are not being voided accurately.

Combo Sales Summary Report Errors

Fixed issue where the Combo Sales Summary report fails to run, and produces the error, "System Error: Column configuration is improperly changed. Please check configuration. [904-0]"

POS –"0" Quantities for Items and security prompts

Fixed issue where items can be ordered with a quantity of 0, with no display of a warning prompt.

Reformatted receipts for Close Day Summary Reports

Corrected format of Close Day Summary Reports printed to receipts.

Customer Auto Discount not working

Fixed issue where customer discounts were being applied twice on when a customer swipes the card.

HeadOffice and BackOffice – Other Fixes

Bounce Back Coupons and assigned tags on New Menu

Fixed issue where Bounce Back Coupons could not be configured with tags.

Menu Item Deletions

Fixed issue where selection of multiple menu items in the BackOffice results in parent folders (Division/Group/Category) being selected as well.

Menu Items can be deleted with multi-select on Template in new menu

Fixed issue with the New Menu where Items (Divisions/Groups/Categories) on the HeadOffice, can be deleted when selected with the Multi-select tool.

Cloud BackOffice CPU Usage

Fixed issue with Cloud BackOffice elevating to high CPU usage, causing unresponsiveness.

Payroll Import Failing for Single Customer Type Configuration

Fixed issue where Payroll Import fails for customer import (during creation of new customers) when only one customer type exists, and is configured without a customer type mapping.

Interface Links on Items do not download down

Fixed issue where items with InterfaceLinks applied on Enterprise are not being successfully downloaded along with those items.

Close Day Details requires exact Start/End Time in new menu builds

Fixed issue where the Close Day reports do not run for the previous day if the report time was not precisely indicated