



Software Release Notes

7.1.410 – 1758_0000

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Volanté offers 24/7 help desk support and leverages a variety of tools and processes to address problems, change requests, and various other client requirements. If the information in this document has not addressed your issues, please contact us.

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Overview

Summary of Build 1758_0000

Build **1758_0000** introduces updates for Daily Billing Reports, improved Kitchen Chit output, Tempus PIN Pad integration for MSR, and an Admin Mode panel for Kiosks.

Additional improvements include general bug fixes, improved kiosk UI visuals, and adjustments to Daily Meal Plan Reports.

Highlights for this release

1. Kitchen Chit Adjustments
2. Daily Billing Reports
3. Tempus PIN Pad Integration
4. Kiosk Admin Panel

New Features

Kitchen Chit – Sorting by Seat and Name

Kitchen chits can now be set to print based on the Seat Number, Name of the Customer (if available) and Items in the transaction (ordered based on the course number on the side of the receipt).

Previously, kitchen chits would only print based on the order of occurrence.

Enabling this sorting method for Kitchen Chits is accomplished by initializing a plugin via the BackOffice console.

This sorting method must be enabled via the Volanté Configurations Team, and requested via the Projects Team.

```
=====
==
Table: prat,H:3
Server: Mandar
TTId: 138000457
Terminal: bob1po
S
Jan-18-19 16:45:
26

(Tot: $18.24)
Dine-in

---Seat 1---
---Marian Paydli
---
1 Veg Burger [1]

---Seat 2---
1 Veg Burger [1]

---Seat 3---
---Bin Wen---
1 Whopper [1]
*Classic

1 Chicken_wings
[2]
*Spicy

=====
==
```

Tempus PIN pad integration for MSR

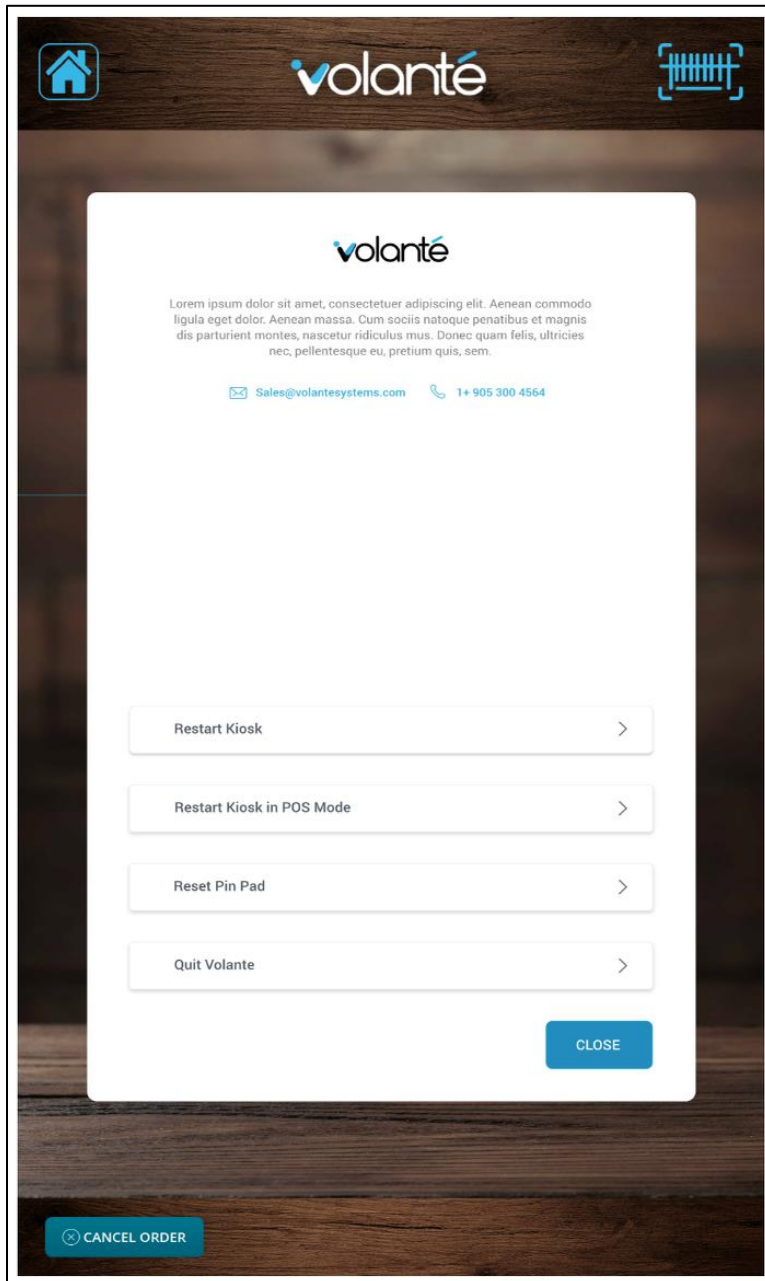
Volanté now allows for integration with [Tempus Payment](#).

- **Credit Card** integration is available for sites using Tempus.
- **Debit Card** payment will be made available at a later date.
- The Tempus PIN pad integration allows for the following functions:
 - Sale
 - Void
 - Credit
 - Prompt-for-Tip
 - PIN pad reset
- **Store and Forward** (SAF, used to accommodate offline transactions) is currently unsupported.

Kiosk – Admin Panel Feature

An **Admin Mode** panel is now available in Next Gen Kiosks. This is similar to the Admin Mode available to Managers on the standard Volante POS.

Employees with appropriate permissions can scan their card or enter their user ID on the keypad to access Admin Mode.



Access

The Admin Panel is accessed from the landing page (i.e. front splash page) by tapping a faintly visible gear icon in the bottom-right corner of the screen.

This icon has been brightened for emphasis in the image below.



Available Functions

Supported new features for the current implementation of Kiosk Admin Mode include:

- **Basic info/connection status** – States basic information on connection status (i.e. connected, disconnected)
- **Reset PIN Pad** – Ability to troubleshoot and Reset PIN Pad, similar to the equivalent the POS buttons on Cashier screens.
- **Restart** – Restart the Kiosk.
- **Restart as POS** – Restart the Kiosk into POS mode.
- **Quit** – Exit Volanté.

Permissions

All of features require permissions to be enabled for the Admin or Owner by default.

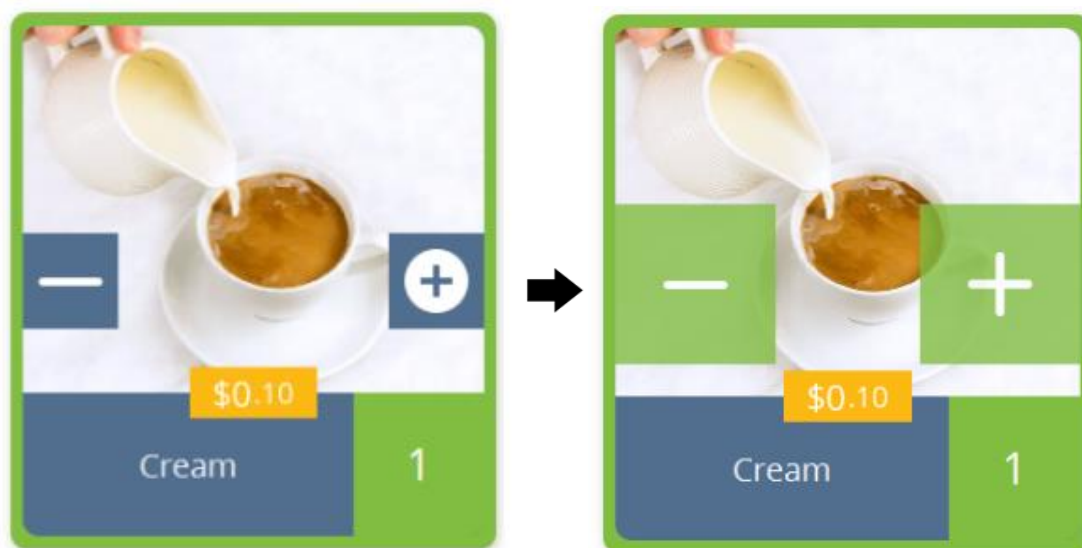
- Each of the functions has permissions that can be controlled independently (i.e. you can enable or disable each Admin option as needed).
- A new Admin Options button on regular POSes is now available, allowing users to restart as Kiosk (with new security permissions). This option will not be on the Admin Options screen by default, and must be enabled specifically.
- There is currently a fixed 60-second plus 20-second timeout for the Admin Panel. This timeout period is separate from timeout periods on the rest of the kiosk screens.

Improvements

Kiosk - Option Quantity Buttons

Visual and size adjustments have been made to icons for Option Quantity Points on Kiosks.

Button sizes have been enlarged and visually altered to meet ADA compliance standards. For more details, see: <https://advancedkiosks.com/aks-interface-standards-ada-compliance/>



Daily Meal Plan Detailed Reports ordered by timestamp

Daily Meal Plan Detailed Reports now sorts transactions by their ordered time and Menu Item.

Previously, these reports would be grouped by Menu Items, but would not be sorted based on their order time.

Push Down Enabled under Menu Items Grouping

"Push Down" functionality for Menu Items is now available, and can be accessed via right-click on the Menu Item from within the older Contents view.

Push Down allows the value for a particular setting of a menu item to be copied to all other menu items within the current grouping (i.e. within a Division, Group, or Category).

System Config Options – Prevention of Sale of Items over specified value

Added an option to System Config options to prevent sale of Menu Items over specified prices.

Inventory – “Out of Stock” VS “Manual 86” (i.e. item unavailable) Status on POS

Added functionality to allow cashiers to determine which items appear out-of-stock due to low inventory, as opposed to items that have been manually “86’d” (i.e. specifically marked as sold out). This function is currently only available on POSes, and will be available on Kiosks in a later build.

Menu Item Filter – Viewing Misconfigured Local Items

Added a filter called **Show only items that have Combo/Option Links Config set to Use Template**. This filter will show local items that were misconfigured to be downloaded from the Template store.

Combo Options Links – Not downloaded alongside Items

Combo Option links are no longer downloaded when a Menu Item is downloaded. This is to avoid links appearing unexpectedly upon download, which may cause confusion if no links have been currently configured.

HeadOffice Combo/Options and Extras bar

The **Local Override** and **Use Template** radio buttons (under the **Options and Extras** tab) are no longer available on the HeadOffice (store 0).

Sync Config Settings – Under Menu Items Tab

The **Local Override**, and **Use Template** settings can be selected from the **Sync Config** section (under the **Advanced** accordion under the **Menu Item** tab).

Local Items Download Settings

The **Use Template** radio button is now disabled for local items, under the **Options and Extras** tab.

Bug Fixes

Daily Billing Reports using Notes now appear if no Notes were added

Fixed issues in Daily Billing Reports, where specific Menu Items would fail to appear in if Notes were not added to the ordered items in the transaction.

Creating multiple meal plan rules causes one rule to override another

Fixed issues where multiple meal plan rule conditions not were not being applied cumulatively.

Close Day Broken when multiple departments close day at the same time

Fixed issues where the Close Day process would not successfully complete on all POS terminals if multiple departments attempt to process Close Day at the same time.

Reporting - Corner case for Cashier's void and Manager's void

Fixed issues where voids and removals were not being included in cashier Voids in the Close Day report.

Moving / Splitting Items on Table Mode does not update tax immediately

Fixed issues where the receiving seat would not automatically update tax calculations for items that were split or moved between seats under Table mode.

Tender Retail Credit Card processing

Fixed issues where a null pointer exception error would be produced for Tender Retail credit card transactions.

Catering Module - Create Customer Bug

Fixed issues where errors would appear when trying to assign a customer contact from Customer Database on a new catering order.

Catering Mode – Future Orders saving updated information

Fixed issues where attempts to modify or save pre-existing Future Orders in Catering Mode transactions would cause errors.

Auto Gratuity InterfaceLinks

Fixed issues where the AUTO_GRAT interfaceLink did not completely override all default gratuity settings.

AUTO_GRAT interface link successfully overrides the default gratuity charge. However the time when the gratuity would apply was previously not overridden.

Customer Database Import as Gift Card Fails

Fixed issues where the import of the Customer Database into the BackOffice as a Gift Card would fail.

HeadOffice Store Copying Errors

Fixed issues on HeadOffice when copying store setting (Reports(ver.2)) to another store results in the error, "You did not select any settings to copy."

Refund Options

Fixed issues where refunds containing refundable and non-refundable items were not being processed correctly.

Search field in Assign Menu Item Scan Code

Fixed issue where search only works for exact matches – matches to partial search queries or mismatched case searches return no results.

Removed '0.0' values from receipts for account balance when transactions are done offline

Fixed issue where offline meal plan transactions display account balance as '0.0' instead of simply being blank on the receipt.

Menu Items with Scan Codes

Fixed issues where scan codes would not show up for menu items that have scan codes associated.

Table Transaction Creation

Fixed issues where attempts to create a table transaction would produce the error, "Failed to create table transaction".